



## QUALITY POLICY

PrOXisense is a fast-growing company utilising technology developed at Oxford University. Our products intelligently monitor high value, complex machinery across a range of industries to protect and maximise the performance of critical and high-value equipment with powerful predictive health monitoring technology, together with cutting edge technology to enhance pharmaceutical process monitoring. The design and supply of each of our innovative solutions is bespoke to its application, resulting in PrOXisense being the partner of choice for complex product development. We are committed to grow by delivering solutions for our customers of the highest quality.

We aim to achieve the above by implementing a quality management system (QMS) that complies with the international standard ISO 9001:2015. We also commit to monitor the effectiveness of our quality system and to act with integrity to continually improve our operations and to meet the requirements of our customers, as well as our legal and regulatory and any other applicable requirements.

The scope of our QMS is “The design and supply of sensing technologies, products and related consultancy, to protect and maximise the performance of critical and high-value machinery, including data acquisition systems and related data analysis, both remotely and at our premises”.

All personnel within the company are responsible for the quality of their work. PrOXisense provides training and/or support and has established systems to assist all personnel to achieve the standards required. While we endeavour to consistently meet and exceed our customers’ expectations, we have to recognise that we don’t always achieve our own standards. When a customer complains, we are committed to investigating the complaint and will do our best to rectify the situation and to learn from it.

The policy, organisation and procedures necessary to achieve the requirements are described in our QMS. Quality objectives of the company are agreed annually at Management Review Meetings and reviewed for effectiveness. At these meetings, we ensure that this policy and the quality objectives remain compatible with the strategic direction and the purpose and context of our organisation.

Our Operations Director is responsible for monitoring the quality system and reports regularly to the Senior Management team on the system's implementation, status and effectiveness.

Signed:

A handwritten signature in black ink, appearing to read "K. Chana", with a long horizontal flourish underneath.

Kam Chana

CTO

18<sup>th</sup> August 2022